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**Lynn R. Charytan**  
EVP & General Counsel,  
Comcast Cable  
SVP & Sr. Deputy General Counsel,  
Comcast Corporation

December 8, 2016

**VIA ECFS**

Ms. Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 Twelfth Street, S.W.  
Washington, D.C. 20554

Re: *In the Matter of Applications of Comcast Corporation, General Electric Company, and NBC Universal Inc. for Consent to Assign Licenses and Transfer Control of Licensees*,  
MB Docket No. 10-56

Dear Ms. Dortch:

Pursuant to the *Compliance Protective Orders* in the above-captioned proceeding,<sup>1</sup> Comcast Corporation hereby submits one copy of the confidential version of the enclosed compliance report. The [ ] symbols denote Confidential Information. The redacted, public version is being filed simultaneously under separate cover. Also pursuant to the *Compliance Protective Orders*, two copies of the confidential version are being hand-delivered to the Media Bureau.

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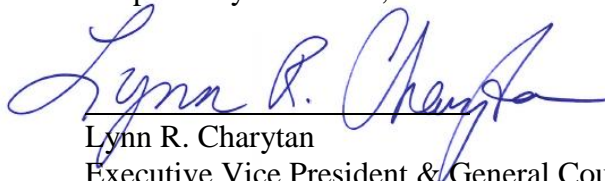
<sup>1</sup> *Applications of Comcast Corporation, General Electric Company, and NBC Universal, Inc. for Consent to Assign Licenses or Transfer Control of Licensees*, Protective Order for Compliance, 26 FCC Rcd 2045 (MB 2011) ("First Protective Order"); Second Protective Order for Compliance, 26 FCC Rcd 2052 (MB 2011) ("Second Protective Order") (jointly, the "*Compliance Protective Orders*").

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Please do not hesitate to contact me should you have any questions.

Respectfully submitted,



Lynn R. Charytan  
Executive Vice President & General Counsel,  
Comcast Cable  
Senior Vice President & Senior Deputy General  
Counsel, Comcast Corporation

Enclosure

cc (by hand delivery), Vanessa Lemmé  
two copies: Industry Analysis Division  
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Washington, D.C. 20554

Re: *In the Matter of Applications of Comcast Corporation, General Electric Company and NBC Universal Inc. for Consent to Assign Licenses and Transfer Control of Licensees*, MB Docket No. 10-56

Dear Ms. Dortch:

Comcast Corporation (“Comcast”) hereby submits the following information regarding the standalone Broadband Internet Access Service condition in Appendix A § IV.D (the “Condition”) of the *Comcast-NBC Universal Order*.<sup>1</sup> This letter contains certain information designated as Confidential (identified by [[brackets]]) and is being submitted pursuant to the *Compliance Protective Orders*.<sup>2</sup>

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<sup>1</sup> *Applications of Comcast Corporation, General Electric Company and NBC Universal, Inc. for Consent to Assign Licenses and Transfer Control of Licensees*, Memorandum Opinion and Order. 26 FCC Rcd 4238 (MB 2011) (“*Comcast-NBCUniversal Order*”).

<sup>2</sup> *Applications of Comcast Corporation, General Electric Company, and NBC Universal, Inc. for Consent to Assign Licenses or Transfer Control of Licensees*, Protective Order for Compliance, 26 FCC Rcd 2045 (MB 2011) (“First Protective Order”); Second Protective Order for Compliance, 26 FCC Rcd 2052 (MB 2011) (“Second Protective Order”) (jointly, the “*Compliance Protective Orders*”).

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### Introduction

Pursuant to Condition § IV.D.3, Comcast is required to submit a report describing compliance with Condition § IV.D.1 regarding its provision of standalone Broadband Internet Access Service (“BIAS”) and providing certain additional information annually and upon any price adjustment of a standalone BIAS offering. The following constitutes Comcast’s submission, and incorporates adjustments to certain of Comcast’s standalone and multiproduct BIAS service tiers in certain service areas in which it offers BIAS services adopted in November 2016.

### Report

Comcast continues to offer standalone BIAS to customers throughout the service areas in which it offers BIAS services.<sup>3</sup> Those offerings include a standalone BIAS tier in each of its markets under the name “Performance Starter” that Comcast has provisioned to deliver with speeds of at least 6 Mbps down and offers at the retail price of \$49.95 per month. Comcast also offers other standalone tiers of BIAS, at reasonable market-based prices, with speeds that correspond to those offered in its retail multi-product offerings in the relevant service area.<sup>4</sup> Such standalone offerings are available on equivalent terms and conditions to the most comparable BIAS tier available in Comcast’s multi-product offerings. Further detail is available in Appendix A.

The aggregate number of standalone BIAS lines Comcast provisioned as of November 21, 2016 was [[ ]].

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<sup>3</sup> Comcast offers BIAS to over 99 percent of homes passed by Comcast cable systems.

<sup>4</sup> Comcast generally sells BIAS in three ways: (i) on a standalone basis; (ii) with discounted, multi-product pricing (such that the price for the Internet access service is reduced if the customer subscribes to one or more other Comcast products); and (iii) as part of bundles for which Comcast determines aggregate prices, without separate pricing for the individual products. As Comcast does not determine separate pricing for the individual products within a bundle, Parts I and II of Appendix A set forth speeds and pricing only for standalone and multi-product BIAS offerings. For reference purposes, Part II of Appendix A also provides pricing information for Comcast’s National Triple Play Bundles, and pricing information for variations of those pricing plans that have been adopted in the Markets identified therein.

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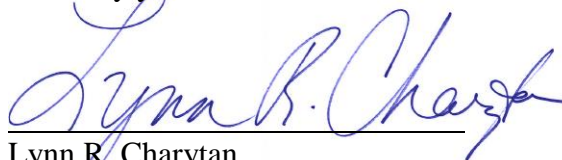
Parts I and II of Appendix A set forth the standalone and multi-product BIAS speeds and pricing offered by Comcast to customers as of November 2016 in Comcast's top 30 markets. The information reflects post-promotional pricing, and (in the case of the multi-product pricing) assumes that the customer continues to subscribe to one other product (video or voice) or all three products (video, voice, and Internet), as applicable.

Part III of Appendix A sets forth, by company and to the best of Comcast's knowledge after review of those companies' websites, the standalone BIAS offerings of Comcast's principal competitors and the post-promotional pricing of such offerings. Comcast has identified principal competitors, their standalone BIAS offerings, and the pricing of such offerings as of November 2016.

In addition, Comcast notes that Comcast offers BIAS service under the name *Internet Essentials* throughout its service areas, including in each of the 30 markets referenced in Appendix A. *Internet Essentials* is a comprehensive broadband adoption program that provides low-cost broadband access to households meeting the program's eligibility requirements, and was originally established pursuant to Condition § XVI.2. As this service tier is designed for a specific population with unique eligibility criteria, Comcast treats it separately from the generally available retail services that are the subject of this report. Subject to the program's eligibility requirements, *Internet Essentials* is available on both a standalone and multi-product basis, with no differentiation in price.

Please do not hesitate to contact me should you have any questions.

Sincerely yours,



Lynn R. Charytan  
Executive Vice President & General Counsel,  
Comcast Cable  
Senior Vice President & Senior Deputy General  
Counsel, Comcast Corporation

**Top 30 Markets - HSD Pricing (Stand Alone) - alphabetical order**

(as of November 27, 2016)

<b>Market</b>	<b>Tier</b>	<b>Speed (Downstream/Upstream)</b>	<b>Standalone Pricing</b>	
<b>Atlanta</b>	Performance Starter	10 Mbps/2 Mbps	\$	49.95
	Performance	25 Mbps/5 Mbps	\$	59.95
	Blast! Pro	100 Mbps/10 Mbps	\$	79.95
	Extreme 150	150 Mbps/20 Mbps	\$	89.95
	Extreme 300	300 Mbps/25 Mbps	\$	99.95
	Gigabit	1 GB/35 Mbps	\$	139.95
	Gigabit Pro	2 GB/2 GB	\$	299.95
<b>Baltimore Metro</b>	Performance Starter	10 Mbps/2 Mbps	\$	49.95
	Performance	25 Mbps/5 Mbps	\$	69.95
	Performance Pro	100 Mbps/5 Mbps	\$	79.95
	Blast!	200 Mbps / 10 Mbps	\$	82.95
	Gigabit Pro	2GB/2GB	\$	299.95
<b>Bay Area</b>	Performance Starter	10 Mbps/2 Mbps	\$	49.95
	Performance 25	25 Mbps/5 Mbps	\$	59.95
	Performance Pro	100 Mbps/5 Mbps	\$	74.95
	Blast! Pro	200 Mbps/10 Mbps	\$	89.95
	Extreme 250	250 Mbps/25 Mbps	\$	149.95
	Gigabit Pro	2 GB/2 GB	\$	299.95
<b>Central PA/Harrisburg Area</b>	Performance Starter	10 Mbps/2 Mbps	\$	49.95
	Performance	25 Mbps/5 Mbps	\$	69.95
	Performance Pro	100 Mbps/5 Mbps	\$	79.95
	Blast!	200 Mbps / 10 Mbps	\$	82.95
	Gigabit Pro	2GB/2GB	\$	299.95
<b>Chesapeake Bay/Eastern Shore</b>	Performance Starter	10 Mbps/2 Mbps	\$	49.95
	Performance	25 Mbps/5 Mbps	\$	69.95
	Performance Pro	100 Mbps/5 Mbps	\$	79.95
	Blast!	200 Mbps / 10 Mbps	\$	82.95
	Gigabit Pro	2GB/2GB	\$	299.95
<b>Chicago</b>	Performance Starter	10 Mbps/2 Mbps	\$	49.95
	Performance	25 Mbps/5 Mbps	\$	66.95
	Blast!	75 Mbps/10 Mbps	\$	79.95
	Extreme 150	150 Mbps/20 Mbps	\$	89.95
	Extreme 300	300 Mbps/25 Mbps	\$	99.95
	Gigabit	1 GB/35 Mbps	\$	139.95
	Gigabit Pro	2 GB/2 GB	\$	299.95
<b>Connecticut/Hartford Area</b>	Performance Starter	10 Mbps/2 Mbps	\$	49.95
	Performance	25 Mbps/5 Mbps	\$	69.95
	Performance Pro	100 Mbps/5 Mbps	\$	79.95
	Blast!	200 Mbps / 10 Mbps	\$	82.95
	Gigabit Pro	2GB/2GB	\$	299.95
<b>Denver</b>	Performance Starter	10 Mbps/2 Mbps	\$	49.95
	Performance 25	25 Mbps/5 Mbps	\$	64.95
	Performance Pro	100Mbps/5 Mbps	\$	79.95
	Blast! Pro	200 Mbps/10 Mbps	\$	94.95
	Extreme 250	250 Mbps/25 Mbps	\$	149.95
	Gigabit Pro	2 GB/2 GB	\$	299.95

Market	Tier	Speed	Standalone Pricing	
		(Downstream/Upstream)		
Greater Boston Region	Performance Starter	10 Mbps/2 Mbps	\$	49.95
	Performance	25 Mbps/5 Mbps	\$	69.95
	Performance Pro	100 Mbps/5 Mbps	\$	79.95
	Blast!	200 Mbps / 10 Mbps	\$	82.95
	Gigabit Pro	2GB/2GB	\$	299.95
Houston	Performance Starter	10 Mbps/2 Mbps	\$	49.95
	Performance 25	25 Mbps/5 Mbps	\$	64.95
	Performance Pro	100 Mbps/5 Mbps	\$	79.95
	Blast! Pro	200 Mbps/10 Mbps	\$	94.95
	Extreme 250	250 Mbps/25 Mbps	\$	149.95
	Gigabit Pro	2 GB/2 GB	\$	299.95
Indianapolis Region	Performance Starter	10 Mbps/2 Mbps	\$	49.95
	Performance	25 Mbps/5 Mbps	\$	66.95
	Blast!	75 Mbps/10 Mbps	\$	79.95
	Extreme 150	150 Mbps/20 Mbps	\$	129.95
	Gigabit Pro	2 GB/2 GB	\$	299.95
Jacksonville	Performance Starter	10 Mbps/2 Mbps	\$	49.95
	Performance	25 Mbps/5 Mbps	\$	66.95
	Blast!	75 Mbps/10 Mbps	\$	79.95
	Extreme 150	150 Mbps/20 Mbps	\$	129.95
	Gigabit Pro	2 GB/2 GB	\$	299.95
Knoxville	Performance Starter	10 Mbps/2 Mbps	\$	49.95
	Performance	25 Mbps/5 Mbps	\$	66.95
	Blast!	75 Mbps/10 Mbps	\$	79.95
	Extreme 150	150 Mbps/20 Mbps	\$	129.95
	Gigabit Pro	2 GB/2 GB	\$	299.95
Western New England	Performance Starter	10 Mbps/2 Mbps	\$	49.95
	Performance	25 Mbps/5 Mbps	\$	69.95
	Performance Pro	100 Mbps/5 Mbps	\$	79.95
	Blast!	200 Mbps / 10 Mbps	\$	82.95
	Gigabit Pro	2GB/2GB	\$	299.95
Michigan	Performance Starter	10 Mbps/2 Mbps	\$	49.95
	Performance	25 Mbps/5 Mbps	\$	66.95
	Blast!	75 Mbps/10 Mbps	\$	79.95
	Extreme 150	150 Mbps/20 Mbps	\$	129.95
	Gigabit	1 GB/35 Mbps	\$	139.95
	Gigabit Pro	2 GB/2 GB	\$	299.95
Nashville	Performance Starter	10 Mbps/2 Mbps	\$	49.95
	Performance	25 Mbps/5 Mbps	\$	66.95
	Blast! Pro	100 Mbps/10 Mbps	\$	79.95
	Extreme 150	150 Mbps/20 Mbps	\$	89.95
	Extreme 300	300 Mbps/25 Mbps	\$	99.95
	Gigabit	1 GB/35 Mbps	\$	139.95
	Gigabit Pro	2 GB/2 GB	\$	299.95
New Jersey - North (Union/Central NJ)	Performance Starter	10 Mbps/2 Mbps	\$	49.95
	Performance	25 Mbps/5 Mbps	\$	69.95
	Performance Pro	100 Mbps/5 Mbps	\$	79.95

Market	Tier	Speed	Standalone Pricing	
		(Downstream/Upstream)		
	Blast!	200 Mbps / 10 Mbps	\$	82.95
	Gigabit Pro	2GB/2GB	\$	299.95
New Jersey - South (Cherry Hill/Pleasantville/Vineland)	Performance Starter	10 Mbps/2 Mbps	\$	49.95
	Performance	25 Mbps/5 Mbps	\$	69.95
	Performance Pro	100 Mbps/5 Mbps	\$	79.95
	Blast!	200 Mbps / 10 Mbps	\$	82.95
	Gigabit Pro	2GB/2GB	\$	299.95
Philadelphia Metro	Performance Starter	10 Mbps/2 Mbps	\$	49.95
	Performance	25 Mbps/5 Mbps	\$	69.95
	Performance Pro	100 Mbps/5 Mbps	\$	79.95
	Blast!	200 Mbps / 10 Mbps	\$	82.95
	Gigabit Pro	2GB/2GB	\$	299.95
Pittsburgh	Performance Starter	10 Mbps/2 Mbps	\$	49.95
	Performance	25 Mbps/5 Mbps	\$	69.95
	Performance Pro	100 Mbps/5 Mbps	\$	79.95
	Blast!	200 Mbps / 10 Mbps	\$	82.95
	Gigabit Pro	2GB/2GB	\$	299.95
Portland	Performance Starter	10 Mbps/2 Mbps	\$	49.95
	Performance 25	25 Mbps/5 Mbps	\$	64.95
	Performance Pro	100 Mbps/5 Mbps	\$	79.95
	Blast! Pro	200 Mbps/10 Mbps	\$	94.95
	Extreme 250	250 Mbps/25 Mbps	\$	149.95
	Gigabit Pro	2 GB/2 GB	\$	299.95
Richmond	Performance Starter	10 Mbps/2 Mbps	\$	49.95
	Performance	25 Mbps/5 Mbps	\$	69.95
	Performance Pro	100 Mbps/5 Mbps	\$	79.95
	Blast!	200 Mbps / 10 Mbps	\$	82.95
	Gigabit Pro	2GB/2GB	\$	299.95
Sacramento/Central CA	Performance Starter	10 Mbps/2 Mbps	\$	49.95
	Performance 25	25 Mbps/5 Mbps	\$	59.95
	Performance Pro	100 Mbps/5 Mbps	\$	74.95
	Blast! Pro	200 Mbps/10 Mbps	\$	89.95
	Extreme 250	250 Mbps/25 Mbps	\$	149.95
	Gigabit Pro	2 GB/2 GB	\$	299.95
Salt Lake City	Internet 5	5 Mbps/1 Mbps	\$	9.95
	Performance Starter	10 Mbps/2 Mbps	\$	49.95
	Performance 25	25 Mbps/5 Mbps	\$	59.95
	Performance Pro	100 Mbps/5 Mbps	\$	74.95
	Blast! Pro	200 Mbps/10 Mbps	\$	89.95
	Extreme 250	250 Mbps/25 Mbps	\$	149.95
	Gigabit Pro	2 GB/2 GB	\$	299.95
Seattle	Performance Starter	10 Mbps/2 Mbps	\$	49.95
	Performance 25	25 Mbps/5 Mbps	\$	59.95
	Performance Pro	100 Mbps/5 Mbps	\$	74.95
	Blast! Pro	200 Mbps/10 Mbps	\$	89.95
	Extreme 250	250 Mbps/25 Mbps	\$	149.95
	Gigabit Pro	2 GB/2 GB	\$	299.95



Market	Tier	Speed (Downstream/Upstream)	Standalone Pricing
<b>South Florida/Miami</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 66.95
	Blast!	75 Mbps/10 Mbps	\$ 79.95
	Extreme 150	150 Mbps/20 Mbps	\$ 129.95
	Gigabit Pro	2 GB/2 GB	\$ 299.95
<b>SW FL - Sarasota</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 66.95
	Blast!	75 Mbps/10 Mbps	\$ 79.95
	Extreme 150	150 Mbps/20 Mbps	\$ 129.95
<b>Twin Cities (Minneapolis/St. Paul)</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance 25	25 Mbps/5 Mbps	\$ 59.95
	Performance Pro	100 Mbps/5 Mbps	\$ 74.95
	Blast! Pro	200 Mbps/10 Mbps	\$ 89.95
	Extreme 250	250 Mbps/25 Mbps	\$ 149.95
	Gigabit Pro	2 GB/2 GB	\$ 299.95
<b>Washington DC Metro/Tri County/NVA</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 69.95
	Performance Pro	100 Mbps/5 Mbps	\$ 79.95
	Blast!	200 Mbps / 10 Mbps	\$ 82.95
	Gigabit Pro	2GB/2GB	\$ 299.95
<b>West Palm</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 66.95
	Blast!	75 Mbps/10 Mbps	\$ 79.95
	Extreme 150	150 Mbps/20 Mbps	\$ 129.95
	Gigabit Pro	2 GB/2 GB	\$ 299.95
<b>Pre-Paid Offerings</b>			

\$70 initial fee for Modem and 30 days of 10 Mbps/1Mbps service, thereafter \$15 for each 7 day refill and \$45 for each 30 day refill.

\$80 initial fee for WiFi Modem and 30 days of 10 Mbps/1 Mbps service; thereafter \$15 for each 7 day refill and \$45 for each 30 day refill.

**Top 30 Markets - HSD Pricing (Multi Product) - alphabetical order**

(as of November 27, 2016)

<b>Market</b>	<b>Tier</b>	<b>Speed (Downstream/Upstream)</b>	<b>Multi-Product Pricing</b>
<b>Atlanta</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 59.95
	Blast! Pro	100 Mbps/10 Mbps	\$ 79.95
	Extreme 150	150 Mbps/20 Mbps	\$ 89.95
	Extreme 300	300 Mbps/25 Mbps	\$ 99.95
	Gigabit	1 GB/35 Mbps	\$ 139.95
	Gigabit Pro	2 GB/2 GB	\$ 299.95
<b>Baltimore Metro</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 56.95
	Performance Pro	100 Mbps/5 Mbps	\$ 66.95
	Blast!	200 Mbps /10 Mbps	\$ 69.95
	Gigabit Pro	2GB/2GB	\$ 299.95
<b>Bay Area</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance 25	25 Mbps/5 Mbps	\$ 59.95
	Performance Pro	100 Mbps/5 Mbps	\$ 74.95
	Blast! Pro	200 Mbps/10 Mbps	\$ 89.95
	Extreme 250	250 Mbps/25 Mbps	\$ 149.95
	Gigabit Pro	2 GB/2 GB	\$ 299.95
<b>Central PA/Harrisburg Area</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 56.95
	Performance Pro	100 Mbps/5 Mbps	\$ 66.95
	Blast!	200 Mbps /10 Mbps	\$ 69.95
	Gigabit Pro	2GB/2GB	\$ 299.95
<b>Chesapeake Bay/Eastern Shore</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 56.95
	Performance Pro	100 Mbps/5 Mbps	\$ 66.95
	Blast!	200 Mbps /10 Mbps	\$ 69.95
	Gigabit Pro	2GB/2GB	\$ 299.95
<b>Chicago</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 55.95
	Blast!	75 Mbps/10 Mbps	\$ 70.95
	Extreme 150	150 Mbps/20 Mbps	\$ 89.95
	Extreme 300	300 Mbps/25 Mbps	\$ 99.95
	Gigabit	1 GB/35 Mbps	\$ 139.95
	Gigabit Pro	2 GB/2 GB	\$ 299.95
<b>Connecticut/Hartford Area</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 56.95
	Performance Pro	100 Mbps/5 Mbps	\$ 66.95
	Blast!	200 Mbps /10 Mbps	\$ 69.95
	Gigabit Pro	2GB/2GB	\$ 299.95
<b>Denver</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance 25	25 Mbps/5 Mbps	\$ 64.95
	Performance Pro	100 Mbps/5 Mbps	\$ 79.95
	Blast! Pro	200 Mbps/10 Mbps	\$ 94.95
	Extreme 250	250 Mbps/25 Mbps	\$ 149.95
	Gigabit Pro	2 GB/2 GB	\$ 299.95

**Top 30 Markets - HSD Pricing (Multi Product) - alphabetical order**

(as of November 27, 2016)

<b>Market</b>	<b>Tier</b>	<b>Speed (Downstream/Upstream)</b>	<b>Multi-Product Pricing</b>
<b>Greater Boston Region</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 56.95
	Performance Pro	100 Mbps/5 Mbps	\$ 66.95
	Blast!	200 Mbps /10 Mbps	\$ 69.95
	Gigabit Pro	2GB/2GB	\$ 299.95
<b>Houston</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance 25	25 Mbps/5 Mbps	\$ 64.95
	Performance Pro	100 Mbps/5 Mbps	\$ 79.95
	Blast! Pro	200 Mbps/10 Mbps	\$ 94.95
	Extreme 250	250 Mbps/25 Mbps	\$ 149.95
	Gigabit Pro	2 GB/2 GB	\$ 299.95
<b>Indianapolis Region</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 55.95
	Blast!	75 Mbps/10 Mbps	\$ 70.95
	Extreme 150	150 Mbps/20 Mbps	\$ 129.95
	Gigabit Pro	2 GB/2 GB	\$ 299.95
<b>Jacksonville</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 55.95
	Blast!	75 Mbps/10 Mbps	\$ 70.95
	Extreme 150	150 Mbps/20 Mbps	\$ 129.95
	Gigabit Pro	2 GB/2 GB	\$ 299.95
<b>Knoxville</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 55.95
	Blast!	75 Mbps/10 Mbps	\$ 70.95
	Extreme 150	150 Mbps/20 Mbps	\$ 129.95
	Gigabit Pro	2 GB/2 GB	\$ 299.95
<b>Western New England</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 56.95
	Performance Pro	100 Mbps/5 Mbps	\$ 66.95
	Blast!	200 Mbps /10 Mbps	\$ 69.95
	Gigabit Pro	2GB/2GB	\$ 299.95
<b>Michigan</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 55.95
	Blast!	75 Mbps/10 Mbps	\$ 70.95
	Extreme 150	150 Mbps/20 Mbps	\$ 129.95
	Gigabit	1 GB/35 Mbps	\$ 139.95
	Gigabit Pro	2 GB/2 GB	\$ 299.95
<b>Nashville</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 55.95
	Blast! Pro	100 Mbps/10 Mbps	\$ 79.95
	Extreme 150	150 Mbps/20 Mbps	\$ 89.95
	Extreme 300	300 Mbps/25 Mbps	\$ 99.95
	Gigabit	1 GB/35 Mbps	\$ 139.95
	Gigabit Pro	2 GB/2 GB	\$ 299.95

**Top 30 Markets - HSD Pricing (Multi Product) - alphabetical order**

(as of November 27, 2016)

<b>Market</b>	<b>Tier</b>	<b>Speed (Downstream/Upstream)</b>	<b>Multi-Product Pricing</b>
<b>New Jersey - North (Union/Central NJ)</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 56.95
	Performance Pro	100 Mbps/5 Mbps	\$ 66.95
	Blast!	200 Mbps /10 Mbps	\$ 69.95
	Gigabit Pro	2GB/2GB	\$ 299.95
<b>New Jersey - South (Cherry Hill/Pleasantville/Vineland)</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 56.95
	Performance Pro	100 Mbps/5 Mbps	\$ 66.95
	Blast!	200 Mbps /10 Mbps	\$ 69.95
	Gigabit Pro	2GB/2GB	\$ 299.95
<b>Philadelphia Metro</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 56.95
	Performance Pro	100 Mbps/5 Mbps	\$ 66.95
	Blast!	200 Mbps /10 Mbps	\$ 69.95
	Gigabit Pro	2GB/2GB	\$ 299.95
<b>Pittsburgh</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 56.95
	Performance Pro	100 Mbps/5 Mbps	\$ 66.95
	Blast!	200 Mbps /10 Mbps	\$ 69.95
	Gigabit Pro	2GB/2GB	\$ 299.95
<b>Portland</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance 25	25 Mbps/5 Mbps	\$ 64.95
	Performance Pro	100 Mbps/5 Mbps	\$ 79.95
	Blast! Pro	200 Mbps/10 Mbps	\$ 94.95
	Extreme 250	250 Mbps/25 Mbps	\$ 149.95
	Gigabit Pro	2 GB/2 GB	\$ 299.95
<b>Richmond</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 56.95
	Performance Pro	100 Mbps/5 Mbps	\$ 66.95
	Blast!	200 Mbps /10 Mbps	\$ 69.95
	Gigabit Pro	2GB/2GB	\$ 299.95
<b>Sacramento/Central CA</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance 25	25 Mbps/5 Mbps	\$ 59.95
	Performance Pro	100 Mbps/5 Mbps	\$ 74.95
	Blast! Pro	200 Mbps/10 Mbps	\$ 89.95
	Extreme 250	250 Mbps/25 Mbps	\$ 149.95
	Gigabit Pro	2 GB/2 GB	\$ 299.95
<b>Salt Lake City</b>	Internet 5	5 Mbps/1 Mbps	\$ 9.95
	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance 25	25 Mbps/5 Mbps	\$ 59.95
	Performance Pro	100 Mbps/5 Mbps	\$ 74.95
	Blast! Pro	200 Mbps/10 Mbps	\$ 89.95
	Extreme 250	250 Mbps/25 Mbps	\$ 149.95
	Gigabit Pro	2 GB/2 GB	\$ 299.95
<b>Seattle</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95

**Top 30 Markets - HSD Pricing (Multi Product) - alphabetical order**

(as of November 27, 2016)

<b>Market</b>	<b>Tier</b>	<b>Speed (Downstream/Upstream)</b>	<b>Multi-Product Pricing</b>
	Performance 25	25 Mbps/5 Mbps	\$ 59.95
	Performance Pro	100 Mbps/5 Mbps	\$ 74.95
	Blast! Pro	200 Mbps/10 Mbps	\$ 89.95
	Extreme 250	250 Mbps/25 Mbps	\$ 149.95
	Gigabit Pro	2 GB/2 GB	\$ 299.95
<b>South Florida/Miami</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 55.95
	Blast!	75 Mbps/10 Mbps	\$ 70.95
	Extreme 150	150 Mbps/20 Mbps	\$ 129.95
	Gigabit Pro	2 GB/2 GB	\$ 299.95
<b>SW FL - Sarasota</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 55.95
	Blast!	75 Mbps/10 Mbps	\$ 70.95
	Extreme 150	150 Mbps/20 Mbps	\$ 129.95
<b>Twin Cities (Minneapolis/St. Paul)</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance 25	25 Mbps/5 Mbps	\$ 59.95
	Performance Pro	100 Mbps/5 Mbps	\$ 74.95
	Blast! Pro	200 Mbps/10 Mbps	\$ 89.95
	Extreme 250	250 Mbps/25 Mbps	\$ 149.95
	Gigabit Pro	2 GB/2 GB	\$ 299.95
<b>Washington DC Metro/Tri County/NVA</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 56.95
	Performance Pro	100 Mbps/5 Mbps	\$ 66.95
	Blast!	200 Mbps /10 Mbps	\$ 69.95
	Gigabit Pro	2GB/2GB	\$ 299.95
<b>West Palm</b>	Performance Starter	10 Mbps/2 Mbps	\$ 49.95
	Performance	25 Mbps/5 Mbps	\$ 55.95
	Blast!	75 Mbps/10 Mbps	\$ 70.95
	Extreme 150	150 Mbps/20 Mbps	\$ 129.95
	Gigabit Pro	2 GB/2 GB	\$ 299.95

**National Triple Play Bundles (EDP / Yr3)**

(as of November 27, 2016)

**Triple Play 5.0 Bundles****EDP\*\***

Saver X1 (West only)

- Performance 25

\$120.00

Starter XF\*

- Performance Pro in West &amp; NED, Blast! in Central

\$140.00 - \$150.00

Preferred XF (NED only)

- Performance Pro

\$161.49

HD Preferred XF\*

-Performance Pro NED, Blast! in Central, Blast! Pro in West

\$160.00 - \$171.49

HD Preferred Plus XF\* (Central only)

- Extreme 150

\$190.00

HD Preferred Extra XF (NED only)

**Top 30 Markets - HSD Pricing (Multi Product) - alphabetical order**

(as of November 27, 2016)

<b>Market</b>	<b>Tier</b>	<b>Speed (Downstream/Upstream)</b>	<b>Multi-Product Pricing</b>
- Blast!		\$191.49	
HD Premier XF*			
- Blast! Pro in West, Blast! In Northeast, Extreme 150 in Central		\$180.00 - \$216.49	
HD Complete XF (NED only)			
- Blast! In Northeast		\$246.49	
Starter Secure X1 (West only)			
- Performance Pro		\$140.00	
Preferred Secure X1 (West only)			
Blast! Pro		\$160.00	
Premiere Secure X1 (West only)			
Blast! Pro		\$180.00	

\* XF packages are noted as X1 in Central and West

\*\* High speed service not separately priced

**Predominant Competitors Standalone Pricing**

(as of November 2016)

Verizon		Verizon DSL		Verizon FIOS				
Package		HSI 1 Mbps	HSI 15 Mbps	FIOS Internet 50/50	FIOS Internet 100/100	FIOS Internet 150/150	FIOS Internet 300/300	FIOS Internet 500/500
Access Speed	Downstream	1 Mbps	15 Mbps	50 Mbps	100 Mbps	150 Mbps	300 Mbps	500 Mbps
	Upstream	384 kbps	1 Mbps	50 Mbps	100 Mbps	150 Mbps	300 Mbps	500 Mbps
Monthly Base Price		\$29.99/mo	\$39.99/mo	\$84.99/mo	\$104.99/mo	\$114.99/mo	\$204.99/mo	\$304.99/mo

ATT		AT&T FastAccess DSL Direct				AT&T U-verse High Speed Internet			
Package		Direct Basic	Direct Express	Direct Pro	Direct Elite	Internet 6	Internet 24	Internet 45	GigaPower
Access Speed	Downstream	768 kbps	1.5 Mbps	3 Mbps	6 Mbps	6 Mbps	24 Mbps	45 Mbps	1000 Mbps
	Upstream	384 kbps	384 kbps	512 kbps	768 kbps	1.5 Mbps	5 Mbps	6 Mbps	1000 Mbps
Monthly Base Price		\$49.00/mo	\$49.00/mo	\$54.00/mo	\$59.00/mo	\$40.00/mo	\$60.00/mo	\$70.00/mo	\$99.00/mo

CenturyLink		Century Link DSL					CenturyLink Prism			
Package		Ultimate Start Up	Essential	Advanced	Extreme	Pro	HSD	HSD	HSD	HSD
Access Speed	Downstream	1.5 Mbps	7 Mbps	12 Mbps	20 Mbps	40 Mbps	1.5 Mbps	3.0 Mbps	10 Mbps	25 Mbps
	Upstream	896 kbps	896 kbps	896 kbps	896 kbps	5 Mbps	768 kbps	768 kbps	768 kbps	768 kbps
Monthly Base Price		\$44.00/mo	\$49.00/mo	\$54.00/mo	\$64.00/mo	\$74.00/mo	\$49.95/mo	\$54.95/mo	\$59.95/mo	\$73.95/mo

RCN		RCN	
Package		50 Mbps Internet	155 Mbps Internet
Access Speed	Downstream	50 Mbps	155 Mbps
	Upstream	10 Mbps	15 Mbps
Monthly Base Price		\$34.99/mo	\$44.99/mo

No list price available, prices reflect months 25 through 36

WOW		Wide Open West				
Package		8Mbps Internet	30Mbps Internet	60Mbps Internet	110Mbps Internet	300Mbps Internet
Access Speed	Downstream	8 Mbps	30 Mbps	60 Mbps	110 Mbps	300 Mbps
	Upstream	N/A	5 Mbps	5 Mbps	10 Mbps	20 Mbps
Monthly Base Price		\$29.99 / mo	\$39.99 / mo	\$54.99/mo	\$69.99/mo	\$89.99

Frontier		Frontier DSL			Frontier FIOS			Frontier U-verse							
Package		Max	Ultra	Ultimate	FIOS Internet 30/30	FIOS Internet 50/50	FIOS Internet 100/100	Pro	Max	Max Ultra	Max Plus	Max Turbo	Power	Extreme Plus	Extreme Turbo
Access Speed	Downstream	6 Mbps	12 Mbps	24 Mbps	30 Mbps	50 Mbps	100 Mbps	3 Mbps	6 Mbps	12 Mbps	18 Mbps	24 Mbps	45 Mbps	90 Mbps	115 Mbps
	Upstream	769 kbps	2 Mbps	3 Mbps	30 Mbps	50 Mbps	100 Mbps	512 Kbps	1 Mbps	1.5 Mbps	1.5 Mbps	3 Mbps	6 Mbps	8 Mbps	12 Mbps
Monthly Base Price		\$39.99/mo	\$49.99/mo	\$59.99/mo	\$39.99/mo	\$64.99/mo	\$84.99/mo	\$29.99/mo	\$29.99/mo	\$39.99/mo	\$44.99/mo	\$49.99/mo	\$54.99/mo	\$64.99/mo	\$69.99/mo

No list price available, prices reflect months 13 through 24

Google Fiber		Google Fiber	
Package		100 Mbps Internet	1000 Mbps Internet
Access Speed	Downstream	100 Mbps	1000 Mbps
	Upstream	100 Mbps	1000 Mbps
Monthly Base Price		\$50.00/mo	\$70.00/mo